

ALWAYSON

24x7x365 TECHNOLOGY MONITORING+SUPPORT by ATTYWON

BENEFITS TO YOU	ESSENTIAL	ENHANCED	NO COST
Proactive Monitoring We'll proactively monitor your technology system and troubleshoot potential issues before they arise.		✓	
Reactive Monitoring & Remote Repair Upon hearing from you, your system will be accessed remotely and oftentimes repaired without a service call.	✓	✓	
24/7 Email, Text and Chat Support We're available to communicate with you in whichever manner best fits your lifestyle.	✓	✓	
24/7 Phone Support Experience the convenience of a live answer by one of our knowledgeable technicians.		✓	
App Control You'll get a mobile app enabling you to fix many of the common issues that technology systems experience.	✓	✓	
Discounted Service Call Rates If we can't solve your issue remotely, you'll receive a preferred rate.	✓	✓	
Pay As You Go Our No Cost plan is our pay as you go program that doesn't include after hours support. Remote services are \$120/hour. On-site service is \$250 for the 1st hour and \$200 each additional hour or \$175 per hour with plan.			✓
MONTHLY SUBSCRIPTION PRICE	\$27.99	\$49.99	FREE

LET US ANSWER YOUR QUESTIONS

What can we monitor?

- Whether most of your connected devices are up and running.
- Health of many connected AV devices and light switches (availability may vary depending on manufacturer).
- Internet up/down state and average upload/download speeds.

What can't we monitor?

- Quality of audio/video (a connected network media player may show as online but the audio/video may be experiencing issues).
- Different apps or services within connected network devices (i.e. Netflix not working or Pandora producing an error message within a functioning Apple TV or Sonos player).
- Toasters, wicker baskets, toilets, major home appliances (yet), pets, kids, plant life, or threats from zombies.